## **ICEBERG BEHAVIOUR**

WHAT WE SEE 10%

WHEN I LOOK AT THE 10% I REACT I CORRECT

THE BEHAIVOUR HOW DOES HE BEHAVE?

## Needs - Beliefs - Emotions NEGATIVE OR POSITIVE HABITS/LEARNINGS

More specific?... Self-concept - Personality- Lived experiences -System of values-Triggers of environment-Psychic Apparatus. But even more specific,

WHAT WE DON`T SEE 90%

what`s going on under the iceberg? \* It's where he feels strees-free because his basic needs are sattisfied, or not. \* It's where she feels satisfied, or not. \* It's where he feels that you treat him well, or not. \* It is where she feels important to you, or not. \* It's where he feels whether you prioritize him, or not. \* It's where she feels emotional connected, or not. \* It's where he feels confused, or not. \* It's where she feels threatened, or not. WHEN I LOOK AT THE 10% \* It's where he feels sad, or not. + 90% | RESPOND \* It's where he feels angry, or not. I UNDERTAND I CONNECT It is where she or he ask: Do I feel safe, stability? Can I trust? Am I loved? Am I important to them? Am I capable? Who am I? Do I belong? Am I respected? Do I have power? Do I have courage? Is the world predictable? Do they take care of me or do they neglect me? Am I included? Are my thoughts taken into account? Am I understood? What can I do to satisfy my needs?